

PVSC QUARTERLY NEWSLETTER



IMPORTANT UPDATES

2025 Reassessment

After completing tens of thousands of sales reviews, we are close to finishing our market analysis for the 2025 assessment roll.

Our staff of experienced and professional assessors and data scientists work together to analyze qualified sales and property data to determine market trends and changes.

Throughout the reassessment cycle, our quality review processes ensure our methods and values are accurate and meet industry standards and best practices.

We're Here to Help

For more information about how we value property or to set up a learning session for staff, please send an email request to servicedesk@pvsc.ca.

Appeal Update

Of the over 10,500 appeals received in 2024, more than 90% have been reviewed under section 68 of the *Nova Scotia Assessment Act*. You can check the status of appeals within your municipality through the monthly Appeal Summary and Appeal Inventory reports.

We also provide an additional monthly report titled Previous Year Outstanding Appeals, which summarizes your municipality's outstanding appeals from previous years that are with the Nova Scotia Assessment Appeal Tribunal (NSAAT) and/or the Nova Scotia Utility and Review Board (UARB).

Permits

With housing and development a key priority for municipalities, and an increase in building permit volumes, we have been planning our approach to permit reviews and site inspections to ensure efficiency and effective use of digital tools.

Reminder: It is important that building permit statuses are updated in PDX to help us maintain an up-to-date permit inventory.

Please help us inform property owners that PVSC representatives will be conducting site inspections throughout the fall.

Boundary Review

If your district boundary changes have been approved and are being implemented for the fall, please notify the Service Desk at servicedesk@pvsc.ca.

This information is important so that our district mapping and coding aligns with the changes you have made or are planning to make.

Did You Know?

PVSC provides a Manufactured Home Transfer form on our website. Municipalities who receive questions related to a change in manufactured home ownership can direct constituents to the form, located [here](#).

Training Calendar

PVSC hosts training/refresher sessions for municipal staff that cover several helpful topics related to our business. See below for upcoming training sessions and keep an eye on your inbox for invitations a week before each session. Be sure to hit 'accept invite' if you wish to attend.

August 29	NSAAT
September 10	PVSC Website
September 26	PDX Mobile Application



PVSC Booth at the AMANS spring conference.

Municipal Engagement

Thank you to everyone who stopped by our booth at the AMANS spring conference. It was great to connect, hear about your municipal priorities, and answer your assessment questions.

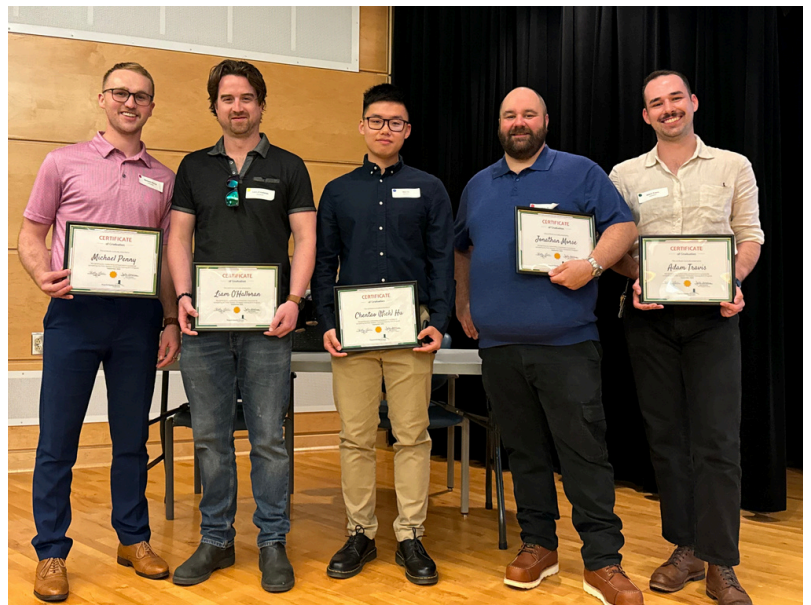
We look forward to seeing you at the AMANS and NSFM Fall conferences where we will have a booth and be presenting.

Connecting with you provides valuable insights for continuous improvement and municipal engagement – be sure to stop by our booth to say hello and grab a snack!

Professional Development

We are proud of our professional and expert workforce - they are key in ensuring the delivery of an accurate and defensible assessment roll each year.

In addition to the requirement to obtain a profession designation from an industry recognized program, our in-house Assessor Candidate Training (ACT) program ensures new assessment staff are introduced to the fundamentals of mass appraisal, assessment activities, and valuation tools in a supportive and integrated environment.



The graduating ACT class of 2023.

2023-24 Professional Development Achievements

18

Candidates currently in the ACT program

3

Assessor achieved their professional designation

8

Graduates from the ACT program



Business Highlights

New Director of Assessment



PVSC is pleased to recognize Charlene MacNeil as Director of Assessment. Charlene has been with PVSC for 19 years and brings a wealth of knowledge and expertise in property valuation.

Industry Collaboration



PVSC is known as an industry leader and has worked to incorporate global collaboration to drive innovation and best practices across the industry. This year PVSC partnered with the International Property Tax Institute on a global collaboration on future proofing the workforce which will be presented at the Conference of Valuation Agencies in Dublin, Ireland in October.

Employee Wellness and Achievements



Healthy, motivated and appreciated staff are essential to ensure continued operational excellence, modernization and service delivery. Results from a bi-monthly survey on employee wellness, show the following:

- 99% of PVSC staff are satisfied with work-life balance.
- 97% of PVSC staff feel appreciated at work.
- 96% of staff have no or little burn out.

Service Delivery



In accordance with the PVSC Act, PVSC published its 2023-2024 Annual Report on July 31, 2024. View the report here: www.pvsc.ca/about-pvsc/annual-reports

Have questions? Please reach out to Municipal Account Manager Paul Beazley at (902) 240-7507. For general inquiries, please contact servicedesk@pvsc.ca or call 1-800-380-7775.